
❖ Quality Policy

Our commitment is to meet and exceed our client's expectations in the delivery of projects. To achieve this commitment Absolute Enterprises have adopted the quality management principles outlined in ISO 9001:2015 as the basis for the organisation's Integrated Management System.

Key principles of the Absolute Enterprises Quality management approach are:

- **Customer focus:**
Our primary focus is to meet and exceed customer requirements.
- **Leadership:**
We believe that leaders at all levels should create conditions in which people are engaged in achieving the objectives of the organisation.
- **Engagement of people:**
Competent, empowered and engaged team members throughout the organisation enhance its capability to create value, that's why we encourage people who works for Absolute Enterprises.
- **Process approach:**
From our perspective, consistent and predictable results are achieved more effectively and efficiently when activities are understood and managed as interrelated processes that function as a coherent system.
- **Improvement:**
Successful organisations have an ongoing focus on improvement and we are totally support continuous improvement within our organisation.
- **Relationship management**
For sustained success, organisations manage their relationships with interested parties, such as suppliers. In parallel to this belief, top management considers importance of the networking activities.

Absolute Enterprises commit to complying with ISO 9001:2015 and continually improving the Integrated Management System along with establishing quality objectives. Absolute Enterprises's quality policy is applicable to our Directors, employees, contractors and to any person or organisation that represents us as well as suppliers in the conduct of their activities for and on our behalf.



Andrew Craig Birch
Managing Director

12/04/2022

Date